

New Enhancement Requests Entered As Of Friday, September 8, 2006

Enhancement#: 4606 (08/15/2006)

Category: Horizon > Miscellaneous

Subcategory:

Software Version/Release:

Subject: Author Name In Proper Order

Proposal: Would like author searches to work so patron can enter first name then last name, instead of vice versa - ie Dan Brown, instead of Brown, Dan. Sites like Amazon and Google can do this - it is only libraries that confuse patrons by insisting on last name first.

Enhancement#: 4607 (08/15/2006)

Category: Horizon > Circulation

Subcategory: Borrower Records

Software Version/Release: Horizon 7.3.2

Subject: Payment Balance Shown In Horizon

Proposal: Can there be a better way to breakdown payments for a customer? It would be great if the payment history showed a remaining balance on the date of the payment. For example, a patron owes \$40. He pays \$25 on 8/11/06. The payment history will list the date paid, the amount paid for each item, and (the new) feature, the remaining balance of \$15. Many customers will say but I paid about twenty \$ on such and such date forgetting that their amount due was higher than their payment. This gets confusing when additional fines are added after the payment date. Without a running tab it can be difficult for front line staff to decipher. The payment receipt does list the account balance after payment. Perhaps that could be added to the payment history screen.

Enhancement#: 4608 (08/16/2006)

Category: Telephone Messaging

Subcategory:

Software Version/Release: TM 3.0

Subject: TM 3.0 Dial Out Should Check Horizon If Call Still Should Be Made

Proposal: When customers check their holds or receive a phone notification, they really want to know when the item is held until before it goes to the next requestor and they get a 50 cent fine for not picking it up.

TM 3.0 should speak the held-until date for both dial-out and dial-in. The old TeleCirc II that TM 3.0 is replacing had this functionality.

Enhancement#: 4609 (08/21/2006)

Category: Horizon > Miscellaneous

Subcategory:

Software Version/Release: 7.32

Subject: Access Control

Proposal: We are installing an Access Control system in our library. It occurred to me that what is really required is not a fully functional Access Control system, but an Horizon Access Control module. How difficult would it be to add functionality to Horizon so that when a borrower's card is read, the security gates open -- unless, that is, the borrower has a block on their record?

Enhancement#: 4610 (08/24/2006)

Category: Horizon > Administration

Subcategory: Reports

Software Version/Release: 7.3.4

Subject: Separate Stat Class Information for Adhoc Reports

Proposal: When we enter information for a patrons records their is a section where you enter stat class information. They are for country, gender & year of birth, and ethnicity. It would be nice if these could be separated so when we run statistics for the month these are not all in the same group? They would like separate totals for these instead of having to separate the totals themselves.

Enhancement#: 4611 (08/25/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1.1
Subject: Tag Numbering in HIP
Proposal: When adding or removing tabs in HIP, the tab reference number in the URL changes which then means any links from external pages direct to that tab become broken or point to a different tab. Eg. If we want to link directly to the My Account tab from our other library pages, then we delete a tab that is situated either side, the link no longer points to My Account. Surely a unique ascending non-changing number can be assigned to each new tab?

Enhancement#: 4612 (06/28/2006)
Category: Horizon > Cataloging
Subcategory: Import/Export
Software Version/Release: 7.3.2
Subject: Change to the Tag Translation Option in Bib Import
Proposal: Currently the tag translation option on bib import looks at the entire text of the subfield, including punctuation. This ``strict`` match requirement means that the library must input multiple translations to accommodate variations in how a vendor supplies a record. For example, records from BBC for audiobooks, come with a 245 h of ``[sound recording]``. If we want to automatically translate that to ``[compact disc, unabridged]`` at import, we must anticipate the possible combinations of punctuation that the vendor might provide. Two recent examples:
``[sound recording] :``
and
``[sound recording] /``

The difference between these two is a semi-colon and a slash, depending upon the inclusion of a specific subfield after the h subfield.

What I would like to have the translation option do is look for a text string. If this ``in-value`` string is found, replace it with the specified ``out-value`` string, without regard to other punctuation.

Enhancement#: 4613 (08/28/2006)
Category: Telephone Messaging
Subcategory:
Software Version/Release: Horizon 7.3.2/TM 3.0
Subject: Option to NOT Repeat the Outgoing Message
Proposal: Even with the ``Maximum number of message repeat offerings`` set at zero, TM3 repeats all outgoing messages twice. This increases the time taken to deliver the message and the number of messages that can potentially be called in a day. There should be an option to NOT repeat outgoing messages. As well, there should be an option to end the message with something like ``This was a message from [library name]. If you have any further questions please contact us at [phone number]`` in case the patron's answering machine missed the first part of the call.

Enhancement#: 4614 (08/28/2006)
Category: Telephone Messaging
Subcategory:
Software Version/Release: Horizon 7.3.2/TM 3.0
Subject: Report Emailing – Include Detailed Report by Name
Proposal: Currently, detailed reports available for emailing to staff include those sorted by phone number, time and result type, but not by name. The ``Detailed Report by Name`` should be included as an option for emailing to staff without having to give them access to the server to get it. This report sorted by name is the most useful for troubleshooting as most complaints come from specific customers, and currently, we have to scan or search through long lists of names for multiple occurrences of phone calls that went out to the same borrower.

Enhancement#: 4616 (08/31/2006)

Category: Horizon > Serials

Subcategory: Copy Records

Software Version/Release: 7.3.2

Subject: Option to Suppress Main Run/Summary Holdings Information in PAC Display of a Subscription Summary

Proposal: Currently, if the summary holdings box is not checked in the serials control copy record, no subscription summary about the serial copy will appear in the PAC display. It is not currently possible to suppress only the main run/summary holdings information in the PAC display. The main run/summary holdings information is cumbersome and difficult to read. (Every time there is a break in the subscription service or a supplement arrives a new line is started in the main run/summary holdings.)

Display of summary holdings is unnecessary when PAC Display Notes can be used to describe holdings. PAC Display Notes are preferred to describe holdings because much more detail can be described and information is succinct and easy to understand. Also, formats that are not handled via Horizon serial check-in

(e.g. Proquest) can be described in the PAC Display Notes.

We would like two PAC-display option check boxes in the serials control copy record(s). One option should control the display of only the main run/summary holdings information. The other option should control the display of the entire summary subscription.

NOTE: The check-box titled Sum. Of Hldgs in the serial copy record appears to control the entire subscription summary display. We want to be able to suppress the `Main run` information in the subscription summary and still display all other info connected to the serial copy record.

Enhancement#: 4617 (09/06/2006)

Category: Horizon > Staff Searching

Subcategory:

Software Version/Release: 7.4

Subject: Printing the Title Request List Doesn't Print the Title Itself

Proposal: When printing the list of requests for a title, the title itself doesn't print and staff have to handwrite the title onto the printout. Would be nice if the title was included.