

Enhancement Requests Entered For March/April 2007

Enhancement#: 4653 (01/03/2007)
Category: Horizon > Acquisitions
Subcategory: Statements/Vouchers
Software Version/Release: Horizon 7.4
Subject: Sorting vouchers numerically.
Proposal:

Currently our vouchers are sorted alphabetically by budget name. Is it possible to numerically sort by accounting reference? Then if we can, can each budget reference be totaled if there is more than one?
Thank you for your consideration.

Enhancement#: 4654 (01/09/2007)
Category: Horizon > Acquisitions
Subcategory: Statements/Vouchers
Software Version/Release: 7.4
Subject: Budget Years View - Order of Years
Proposal:

In the edit budget view, in the fiscal year allocations blink, there is no way to change the order of the years in the drop down box. It is hardcoded to show oldest to newest. We would like the ability to change the order or to have it be coded to show newest year first.

Enhancement#: 4655 (01/09/2007)
Category: Horizon > Acquisitions
Subcategory: Purchase Orders
Software Version/Release: 7.4
Subject: Po_Line Display - Default Columns
Proposal:

In the po-line display, we would like to be able to choose which columns are default or add more default columns. Specifically, in the edit display, we would like to have ``cancelled`` as a default column so that we don't have to hit display everytime to see that information. The columns for edit display are hardcoded and we can't add a column to display automatically.

Enhancement#: 4656 (01/02/2007)
Category: Horizon > Miscellaneous
Subcategory:
Software Version/Release: 7.34
Subject: Add a Visual Identifier for Current Database
Proposal: Please consider adding a visual identifier for the active database in Horizon. Our site has discovered that it is very easy to forget to change the database back to production after working in the training database. (The database value always defaults to the previously used one.) A different background, a note in the bottom status bar, or other visual clue would be a very helpful way to remind staff `where` they are working. The consequence of checking in a day's worth of materials to the wrong database is not easily fixed. I think this is low effort, high value enhancement.

Enhancement#: 4657 (01/15/2007)
Category: Horizon > Circulation
Subcategory: Borrower Records
Software Version/Release: 7.4
Subject: Homebound Borrower Log
Proposal: Can the author be included in the Homebound borrower log? Issuing the same title by different authors falsely gives the response that the item has already been loaned, as the homebound borrower log is simply looking at the title details.

Enhancement#: 4658 (01/18/2007)

Category: Telephone Messaging

Subcategory:

Software Version/Release:

Subject: Telecirc II - Schedule Configuration

Proposal: Our telecirc II does not recognize holidays when making calls. It only goes by the telecirc configuration schedule that we have in place. We would like the ability to create an alternate telecirc config schedule that could be used in special situations, such as a week when there is a holiday. For example, if the regular call schedule is Mon-Saturday, and a holiday is coming up next week on a Monday, we would like to be able to switch to a Tues-Saturday call schedule prior to the holiday day, and then switch back to the normal configuration schedule afterwards. Currently, telecirc II does not have the ability to allow more than one schedule config and switch back and forth when needed. We would like to have this ability so we can prevent holiday telecirc calls.

Enhancement#: 4659 (01/22/2007)

Category: Acquisitions

Subcategory: PR's

Software Version/Release: 7.4

Subject: Roll Over From One Budget to Another

Proposal: It would be helpful to have open PRs roll over to the next budget year with the other orders. I suppose the best thing would be to have a separate check box to tick when doing order roll overs from one fiscal year to another. If you have a lot of open PRs now you have to go in and change the budget year before ordering otherwise the PR is not marked resolved. The only work around is to fix each PR individually (which is onerous if you have a lot).

Enhancement#: 4660 (01/30/2007)

Category: Telephone Messaging

Subcategory:

Software Version/Release: Horizon 7.3

Subject: Disconnect Menu Option - Telemessaging

Proposal: When Telemessaging calls a patron, there is no easy way for the patron to disconnect the call. The patron can continue to press the asterisk in order to get to the main menu, but a menu option at each level would be nice. If a patron hangs up on Telemessaging they can pick-up their phone a few seconds later and Telemessaging still has the line. This is both inconvenient for our customers, and could pose a safety issue, if this is the only line available in their house.

Enhancement#: 4661 (01/30/2007)

Category: Horizon > Acquisitions

Subcategory: Miscellaneous

Software Version/Release: 7.3

Subject: Acquisitions-Created Items Do Not Include Default Settings

Proposal: When you send an existing bib over to Acquisitions to create a PO line, and you set the system to create an item record upon ordering, there is not a way to get the existing call number in the bib's 050 and to get a default call type in the acq-created item records. This causes additional work for cataloging staff.

Enhancement#: 4662 (02/01/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06a

Subject: My List

Proposal:

When someone adds items to a list but doesn't log on to their record, the next person to log on to that computer will get these unwanted items on their list. This is a problem on the public catalogue computers in the library building.

It would be a great help if there were a prompt at this point. Someone signs on and gets a message saying ``do you want to add these 40 items to your list? ``. If they haven't marked them in the first place,

they could easily say no and not be saddled with a list of unwanted items.

We use public web browser to reset our public catalogue computers after 2 minutes of inactivity, but when we are busy, as we often are, the computers don't get a chance to reset. There are some circumstances where the reset doesn't delete a list that is hanging there due to a mylist bug. I'm hoping that bug is fixed, but I still think the prompt would be beneficial.

Enhancement#: 4663 (02/07/2007)
Category: Horizon > Acquisitions
Subcategory: Claims
Software Version/Release: Horizon 7.4.3
Subject: Different Claim Parameters Per Title
Proposal:

We have many vendors that supply both firm and standing orders. Since many standing orders come out annually, it would be nice to be able to set some titles to have claim parameters at 365 days without having to create two separate vendor codes.

Enhancement#: 4664 (02/07/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: HIP : My List and Requests
Proposal:

This is just an idea for an enhancement - but it would be great if you could have a button where you could request all the items at once in the My List feature on HIP. I don't think this exists - I've looked for it - but it would be cool.

Enhancement#: 4665 (02/15/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.08
Subject: Include chkconfig Information in HIP Startup Scripts
Proposal:

Include chkconfig information in startup scripts for Linux HIP installs. This would place the management of links in the various /etc/rc.d/ runlevel directories under the ``normal`` control of chkconfig, and allow SirsiDynix to standardize the correct order for startup / shutdown of HIP services. The HIP admin guide, responses from SirsiDynix support, and answers from the IPAC listserv returned a number of different answers, both in terms of order of services and actual numbers used.

Implementation would require lines in the init scripts, plus a change to the installation scripts. Instead of copying or linking init script entries, it would be necessary to:

- * copy the init script to /etc/init.d/
- * add the service to chkconfig (eg chkconfig --add hzapp)
- * reset or turn on the service

chkconfig then takes care of creating the appropriate S and K entries in the runlevel directories.

I have tested using this on our development HIP server, and it works much better than manually creating links or copies of the init script. The values I used are as follows:

Firebird - starts in runlevels 3,4 and 5 with a priority of 20 (after network, syslog,etc but before hzapp) and stops in all other runlevels with a priority of 80 (after most other services, including hzapp, have stopped)

```
# chkconfig: 345 20 80
# description: Start/Stop firebird database server
#
```

hzapp - starts in runlevels 3,4, and 5 with a priority of 61 (after xsl, but before hzsearch and hzindex) and stops in all other runlevels with a priority of 39 (after hzindex and hzsearch, but before xsl or firebird stop)

```
# chkconfig: 345 61 39
# description: hzapp starts/stops the JBoss services that provide \
# Horizon Information Portal client, admin, and \
# z39.50 services.
```

hzindex - starts in runlevels 3,4, and 5 with a priority of 63 (after all other hip services) and stops in all other runlevels with a priority of 37 (before all other hip services)

```
# chkconfig: 345 63 37
# description: hzindex starts/stops the indexserver as well as \
# the dynamic indexer to keep HIP keyword \
# indices up to date.
```

hzsearch - starts in runlevels 3,4, and 5 with a priority of 62 (after firebird, xsl, and hzapp, but before hzindex) and stops with a priority of 38 (after hzindex but before all other hip services)

```
# chkconfig: 345 62 38
# description: hzsearch starts/stops the connection between the \
# HIP JBoss processes and the indices maintained \
# by hzindex.
```

xsl - starts in runlevels 3,4, and 5 with a priority of 60 (after firebird but before all other hip services) and stops in other runlevels with a priority of 40 (after all hip services except firebird)

```
# chkconfig: 345 60 40
# description: xsl starts/stops the xsl processor for HIP.
```

Enhancement#: 4666 (02/21/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.32
Subject: HIP Print List
Proposal:

PRINT LIST function in HIP:

Can this be an option added down at the bottom left by `e-mail`? Windows users know they can right click and print, but can a WRITTEN option be added?

Enhancement#: 4667 (02/21/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.32/3.06a
Subject: End Session Button
Proposal:

END SESSION BUTTON question:

At our PAC (HIP) stations in the library, where the three computers are set up NOT to navigate away from the online catalog and the library's webpage. At these stations students normally don't ``logon`` - they just search (like most will only do by remote also)- and there's no obvious way to exit out. Why can't there be a logout button from the search screen?

Enhancement#: 4668 (02/22/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.08
Subject: Placing Reservations On Checked In Items

Proposal:

We have a lot of bibs with multiple items attached. If one of the items on a particular bib is checked out then students can place requests on other items attached to the bib with the status of checked in. We would like to be able to disable this so students cannot place reservations on checked in items and only be able to place a reservation if all items attached to the bib are checked out.

Enhancement#: 4669 (03/03/2007)

Category: Horizon > Cataloging

Subcategory: Item/Copy Records

Software Version/Release:

Subject: Barcodes Generated by System for Items

Proposal: Have the ability to specify an barcode format, increment pattern and range per collection and have the system be able to automatically generate barcodes for new items in collections. We have printers capable of printing barcodes, we would like to have the system automatically create barcodes so at the point of receipt of an item a barcode is created and a button in the UI allows staff to print it immediately and stick on the item ready to shelf. We would like to be able to create label templates in Horizon such that we have the option to include any item or bib record field info in the printed label as well as the barcode. This will allow simplified and streamlined acquisitions processes for us. Happy to be told this is a stupid idea (be useful if you say why). Can wait till Corinthian for us.

Enhancement#: 4670 (03/07/2007)

Category: Horizon > Circulation

Subcategory: Reports/Notices

Software Version/Release: 7.3.4

Subject: Web Reporter: Copy # on Items Out & Blocks Reports

Proposal: In Horizon 8.x, we would like to add the Item Copy attribute to Items Out and Blocks reports. Currently that join can't be made without crashing the report. This is critical information for us as K-12 users because we circulate a large number of textbooks and novel sets. Our students need to see the copy numbers on their items out and overdue notices.

Enhancement#: 4671 (03/14/2007)

Category: SIP2 Self Circulation Protocol

Subcategory:

Software Version/Release:

Subject: SIP and PC Reliance checkouts should update homebound reading log

Proposal: If you check out a book using the SIP interface or PC Reliance, it does not update the reading log for homebound patrons. It should do that.

Enhancement#: 4672 (03/19/2007)

Category: Telephone Messaging

Subcategory:

Software Version/Release: TeleMessaging 3.0

Subject: Option to Increase 3-Second Wait for Barcode/PIN Entry

Proposal: Many TeleMessaging dial-in customers complain that they do not have enough time to enter their 14-digit barcode number.

When prompted to enter the barcode, customers only have about 3 seconds to start entering it before they get the ``I have not heard anything message`` (Same thing happens with the PIN number.)

After they start to enter the barcode, they cannot pause in the middle for more than about 3 seconds before they get the next message, which is ``Enter your PIN number``. (Same thing happens with the PIN number if you pause in the middle - you get ``Sorry, either the barcode or the PIN number was incorrect``.)

The short 3-second wait is hard-coded and cannot be changed. There should be an option to increase this wait time. Another way to handle any pauses in the middle of entering the 14-digit barcodes is to

perhaps end the barcode entry with a # so TM doesn't have to guess at whether it's a pause between digits or the final pause at the end of the barcode entry.

Enhancement#: 4673 (03/19/2007)

Category: Telephone Messaging

Subcategory:

Software Version/Release: TeleMessaging 3.0

Subject: Option for One Simple Main Menu (no Account Options Sub-menu)

Proposal: Having 2 versions of the Main Menu and an Account Options sub-menu that repeats two offerings from the Main Menu is confusing to customers, and slows them down. An option to have just one Main Menu listing all our major offerings would be useful. For example: hours & location, account summary, list loans, renewals, holds/requests, transfer to operator can all be on one Main Menu.

This way, customers don't need to go through Account Options in order to List Loans, or listen to our lengthy descriptions of what's included in Account Options.

This is the most frequent complaint from customers who remember how simple TeleCirc II was -- much faster to get to what you want to do, and less wordy in its navigation instructions.

Enhancement#: 4674 (03/23/2007)

Category: Horizon > Circulation

Subcategory: Checkin/Checkout

Software Version/Release: 7.34

Subject: Add CKI Setting to Overdue Blocks

Proposal: One of our Circ supervisors submitted this suggestion:

I know the system now does not track the setting that an item was checked in with, but can this feature be added in the future? We used to be able to tell if an overdue item was checked in using the ``bookdrop`` mode and this is very helpful when patron's dispute their fines.

Enhancement#: 4675 (04/10/2007)

Category: Horizon > Circulation

Subcategory: Holds

Software Version/Release: Horizon 7.34

Subject: Viewing Hold Queue

Proposal:

In Horizon the Holds must be viewable in order of placement of holds.

Also trapped holds should be sorted separately from unfilled holds. It is sooo hard to look a an unfilled hold queue in Staffpac for patrons with more than a couple of holds, due to totally random order.