

Enhancement Requests Entered After Call to Vote of Fall 2006

Enhancement#: 4609 (08/21/2006)

Category: Horizon > Miscellaneous

Subcategory:

Software Version/Release: 7.32

Subject: Access Control

Proposal: We are installing an Access Control system in our library. It occurred to me that what is really required is not a fully functional Access Control system, but an Horizon Access Control module. How difficult would it be to add functionality to Horizon so that when a borrower's card is read, the security gates open -- unless, that is, the borrower has a block on their record?

Not Applicable In Symphony, this would be up to 3M or whatever vendor is selling the gates. The system would use SIP2 to look at the Delinquency Status.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4610 (08/24/2006)

Category: Horizon > Administration

Subcategory: Reports

Software Version/Release: 7.3.4

Subject: Separate Stat Class Information for Adhoc Reports

Proposal: When we enter information for a patrons records their is a section where you enter stat class information. They are for country, gender & year of birth, and ethnicity. It would be nice if these could be separated so when we run statistics for the month these are not all in the same group? They would like separate totals for these instead of having to separate the totals themselves.

Not Applicable

Available in Current Version: Symphony reports can be configured to include or exclude fields from output.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4611 (08/25/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1.1

Subject: Tag Numbering in HIP

Proposal: When adding or removing tabs in HIP, the tab reference number in the URL changes which then means any links from external pages direct to that tab become broken or point to a different tab. Eg. If we want to link directly to the My Account tab from our other library pages, then we delete a tab that is situated either side, the link no longer points to My Account. Surely a unique ascending non-changing number can be assigned to each new tab?

_____ **Not Applicable**

X **Available in Current Version** This is akin to Ibistro where there are no persistent URL's. Instead, the URL's contain session ID's and the like. In Ibistro, you can get around this by knowing where to put the x's:

<http://www.lclscatalog.org/uhtbin/cgisirsi/x/x/x/29/1167/X/1>

_____ **Committed Enhancement**

_____ **Poll / Suggestion**

_____ **Current Thread**

_____ **Will Create Thread**

*SirsiDynix: in addition to the ability to create this type of persistent URL in iBistro if you are familiar with the formats, we are updating our support for this concept in SirsiDynix Symphony e-Library 3.3 to make it more intuitive to support external links not only to My Account, but also to individual hitlists, record displays, and concepts such as the "BestSellers" list. Again, this is supported in the current version but it will be easier in the future. The goal is that an end user would be able to easily bookmark this type of commonly used display.

Enhancement#: 4612 (08/28/2006)

Category: Horizon > Cataloging

Subcategory: Import/Export

Software Version/Release: 7.3.2

Subject: Change to the Tag Translation Option in Bib Import

Proposal: Currently the tag translation option on bib import looks at the entire text of the subfield, including punctuation. This ``strict`` match requirement means that the library must input multiple translations to accommodate variations in how a vendor supplies a record.

For example, records from BBC for audiobooks, come with a 245 h of ``[sound recording]``. If we want to automatically translate that to ``[compact disc, unabridged]`` at import, we must anticipate the possible combinations of punctuation that the vendor might provide. Two recent examples:

``[sound recording] :``

and

``[sound recording] /``

The difference between these two is a semi-colon and a slash, depending upon the inclusion of a specific subfield after the h subfield.

What I would like to have the translation option do is look for a text string. If this ``in-value`` string is found, replace it with the specified ``out-value`` string, without regard to other punctuation.

x **Not Applicable** Symphony has nothing like the Tag Translation Option that is described here. Tweaking a function that does not even exist is obviously not possible. Of course one could ask for the function itself as an enhancement, but that would require more detail than is presented here. It is not clear whether the functionality desired is to change the text on an incoming record, or to consider minor variations text as equivalents for purposes of matching and overlay. See also comment under Enhancement #4691 below, which seems to have some similarities to this one.

_____ **Available in Current Version**

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: Would propose that the forum moderator consider creating a thread for an enhancement request for a new capability in bibload to handle this. There are ways to accomplish this type of update pre-load or post-load in SirsiDynix Symphony, but not during the initial load of records.**

Enhancement#: 4613 (08/28/2006)

Category: Telephone Messaging

Subcategory:

Software Version/Release: Horizon 7.3.2/TM 3.0

Subject: Option to NOT Repeat the Outgoing Message

Proposal: Even with the ``Maximum number of message repeat offerings`` set at zero, TM3 repeats all outgoing messages twice. This increases the time taken to deliver the message and the number of messages that can potentially be called in a day.

There should be an option to NOT repeat outgoing messages. As well, there should be an option to end the message with something like ``This was a message from [library name]. If you have any further questions please contact us at [phone number]`` in case the patron's answering machine missed the first part of the call.

X Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: we will discuss this with Talking Tech, who provides the TM3 product to determine where/if a change would need to be made. We have recently updated SirsiDynix Symphony to support TM3 via SIP2 (similar to updates made to Horizon in 2007). As noted by the forum moderator, we do not currently have an enhancement forum specifically geared toward the telephony products.**

Enhancement#: 4614 (08/28/2006)

Category: Telephone Messaging

Subcategory:

Software Version/Release: Horizon 7.3.2/TM 3.0

Subject: Report Emailing – Include Detailed Report by Name

Proposal: Currently, detailed reports available for emailing to staff include those sorted by phone number, time and result type, but not by name. The ``Detailed Report by Name`` should be included as an option for emailing to staff without having to give them access to the server to get it.

This report sorted by name is the most useful for troubleshooting as most complaints come from specific customers, and currently, we have to scan or search through long lists of names for multiple occurrences of phone calls that went out to the same borrower.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4616 (08/31/2006)

Category: Horizon > Serials

Subcategory: Copy Records

Software Version/Release: 7.3.2

Subject: Option to Suppress Main Run/Summary Holdings Information in PAC Display of a Subscription Summary

Proposal: Currently, if the summary holdings box is not checked in the serials control copy record, no subscription summary about the serial copy will appear in the PAC display. It is not currently possible to suppress only the main run/summary holdings information in the PAC display. The main run/summary holdings information is cumbersome and difficult to read. (Every time there is a break in the subscription service or a supplement arrives a new line is started in the main run/summary holdings.)

Display of summary holdings is unnecessary when PAC Display Notes can be used to describe holdings. PAC Display Notes are preferred to describe holdings because much more detail can be described and information is succinct and easy to understand. Also, formats that are not handled via Horizon serial check-in

(e.g. Proquest) can be described in the PAC Display Notes.

We would like two PAC-display option check boxes in the serials control copy record(s). One option should control the display of only the main run/summary holdings information. The other option should control the display of the entire summary subscription.

NOTE: The check-box titled Sum. Of Hldgs in the serial copy record appears to control the entire subscription summary display. We want to be able to suppress the `Main run` information in the subscription summary and still display all other info connected to the serial copy record.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

If I understand correctly they want only a portion of the MARC holdings to display. We currently have all or none.

***SirsiDynix:** A couple of additional notes: first, there is an enhancement request in on the Serials forum for masking various portions of the MARC holdings display. That is one of the items that we are considering for SirsiDynix Symphony 3.4; it might make sense to expand that discussion with these details? Another item that might be part of the conversation is that it IS possible today to create free text summary holdings in the MARC Holdings 866-868 fields using the subfield 8 linking conventions as defined in the MARC Format for Holdings standard. This could be used to (for example) replace holdings statements resulting from 853-856/863-865 pairings based on matches between subfield 8 values.

Enhancement#: 4617 (09/06/2006)
Category: Horizon > Staff Searching
Subcategory:
Software Version/Release: 7.4
Subject: Printing the Title Request List Doesn't Print the Title Itself
Proposal: When printing the list of requests for a title, the title itself doesn't print and staff have to handwrite the title onto the printout. Would be nice if the title was included.

X Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix:** Recommend changing to "available in current version". Here is a screen shot showing what happens when the print option is used:

Display Title Holds 04/16/2008

Me talk pretty one day / Sedaris, David.

Total number of items: 1
 Total holdable items: 1
 Total title level holds: 2
 Total system range holds: 2
 Total group range holds: 0
 Total library range holds: 0

List of Holds

| User ID | User Name | Range | Status | Placed | Pickup at | Pickup by | Expires | Suspended | Unsuspended |
|---------------|---|--------|---------------|-----------|-----------|-----------|-----------|-----------|-------------|
| 1000100000033 | Nelson, Bert | SYSTEM | (unavailable) | 4/16/2008 | MAIN | | 4/19/2008 | | |
| DOUGW | Warren Wallace Douglas Smythe Jones Greenberg, DOUG | SYSTEM | (unavailable) | 4/16/2008 | MAIN | | 4/19/2008 | | |

Enhancement#: 4618 (09/15/2006)

Category: Horizon > Miscellaneous

Subcategory:

Software Version/Release: 7.3.4

Subject: Comments or Add/Replace in Enhancement Vote

Proposal: We would like the ability to add a comment when voting on enhancements. The purpose would be to clarify the purpose and meaning of our vote.

It is not always clear whether the submitter is requesting a feature to replace an existing function, or as an additional option.

We may be happy to vote in favor of the feature as an option, but not as a replacement for the current functionality.

We have no way to articulate this other than to vote against the enhancement to make sure we retain the current functionality.

If you are not willing to add a comments box, then please add at least these two drop-down list choices along these lines:

- 1) Add enhancement request as an option, retaining current function
- 2) Replace current function with enhancement request

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4619 (09/15/2006)

Category: Horizon > Circulation

Subcategory: Holds

Software Version/Release: Horizon 7.3.4

Subject: Set a Max # of Expired Holds a Patron Can Have at One Time

Proposal: We are wondering if Horizon could set a max for the number of expired holds a patron can have at one time, and when the patron has reached the max, have the system blocks the patron from placing more holds until they are spoken to, or blocks them for a certain number of days.

Please define EXPIRED, in unicorn, holds expire at a certain date or never depending on system default and user choice. Do you mean (just my guess) holds having been in an "available status" longer than the library's defined amount of time for pick up?

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: I concur that we need a little more information about the desired functionality. I suspect that this is related to a situation in which the hold actually becomes available for pickup but the patron never picks it up meaning it is out of commission on the hold shelf for x number of days. If this is the case, I would be interested to know whether some of the options such as hold suspensions (allowing a patron to inactivate a hold for a set amount of time if for example they will be away on vacation) and/or the various options for charging in certain hold scenarios, such as available hold not picked up, might do the trick. This may be a "threadable" item with some additional details.

Enhancement#: 4620 (09/20/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1

Subject: Don't allow duplicate renewals in HIP

Proposal: We would like the HIP software not to allow a second renewal on an item on the same day. If clients try to renew something on their list twice in the same day they don't get any more time on the loan but they ``use up`` the renewals that they are allowed. This is frustrating to clients of course and is hard to distinguish in the current software as it doesn't show renewal dates and information very clearly. We think that the software should block clients in HIP from renewing when they have already done so that day. It would be a nice feature for confused clients (of which there seem to be quite a few).

Not Applicable: In Ibistro, you can immediately go back in and renew a second time (if policies allow) and use up all of your renewals; is development time best spent enhancing the software to avoid these repeated renewals due to confusion/inattention/other user behavior?

x? Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: One of our forum moderators points out a related thread that might be the one to consider: the proposal is that repeated renewals add to the total loan period rather than set a new loan period from today's date. A couple of other things to point out:

- It is possible to display number of renewals used and number of renewals remaining in the PAC. This might make it less likely that the user would accidentally renew too many times.
- We are updating the "My Account" components in the e-Library pac so that when a renewal or other "my account" transaction takes place, the screen is automatically refreshed so that it is much easier for the end user to tell that indeed they successfully entered a renewal.
- SirsiDynix would suggest that these items be considered prior to a thread being started.

Enhancement#: 4621 (09/20/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.x

Subject: Confirmation That Pin or Email Address Change Requests Were Received

Proposal: When borrowers in HIP change their email or pin, they are returned to the top of the same screen with no indication that their request has been received/acknowledged. There should be some acknowledgement that their request was received and processed.

Not Applicable

Available in Current Version: Ibistro says "Your request has been placed." Not an issue.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4622 (09/20/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.x

Subject: HIP Warning Before Requesting Address Change

Proposal: When a borrower in HIP selects `Request Change` on profile information, Horizon blocks notices until the borrower's information is verified and the block is removed from their record. Borrowers should be warned of this before selecting `Request Change`. It would also be good to have a comment displayed indicating that their request has been received.

Not Applicable: Not an issue in Ibistro because address changes are just requests and do not go anywhere near the user database.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4623 (09/26/2006)

Category: Horizon > Circulation >

Subcategory: Self Checkout

Software Version/Release: 7.3.4

Subject: Self Checkout Statistics Trackable

Proposal: Would be very useful to be able to collect circ statistics for each Horizon check out's and self check out's seperately. Currently whether the circ took place through scko or Horizon it is all thrown into one lump statistic that cannot be tracked seperately.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4624 (09/26/2006)

Category: Horizon > Circulation

Subcategory: Checkin/Checkout

Software Version/Release: 7.3.4

Subject: Circ Statistics Trackable by Workstation

Proposal: Would be very useful to be able to track circ stats by individual workstation to deduce how busy different stations are.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: We will note/confirm a comment by one of the forum moderators that this is available for sites using named workstations. There are advantages and disadvantages to this approach. This could be a discussion thread though since there IS a way to do this today, it is likely that other enhancements would receive a higher priority.

Enhancement#: 4625 (09/29/2006)

Category: Horizon > Circulation

Subcategory: FastAdds

Software Version/Release: 8.0.0.4313

Subject: Clear ``Scan Barcode`` on Cancelled FastAdd

Proposal: When using ``Check Out``, a barcode may get scanned in incorrectly, or no item may be linked to the scanned barcode. This brings up the ``FastAdd`` option.

However, If I choose to ``Cancel`` the fast add, the scanned in barcode remains in the ``Scan Barcode`` field preventing another barcode from being scanned, without first manually clearing the ``Scan Barcode`` field. It would be very helpful if the ``Scan Barcode`` field was cleared if a ``FastAdd`` is cancelled.

Not Applicable: The Symphony equivalent, "Item Not Found," does not initiate the Add Brief Title helper so this is not an issue.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4626 (10/02/2006)
Category: Horizon > Circulation
Subcategory: Holds
Software Version/Release: Horizon 7.3
Subject: Deleting items that have item specific request
Proposal: When performing batch item deletes, Horizon should perform the option of either deleting the requests on the items being deleted or transferring the requests to other items attached to the same bibliographic record.

Not Applicable

Available in Current Version

Committed Enhancement. Berit says Symphony 3.3.

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4627 (10/11/2006)
Category: Horizon > Circulation
Subcategory: Checkin/Checkout
Software Version/Release: 7.4
Subject: Color Cues
Proposal: We would like to see the check in and check out screens have different background colors to make it faster/easier to notice which mode you are in when circulating.

Not Applicable: These wizards are very different in Symphony so it's moot.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4628 (10/11/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1x
Subject: Alerts - add check for e-mail address
Proposal: Before allowing a patron to place an alert in HIP 4 (or IP 8), add a check to see if the borrower record has an e-mail address. Do not allow the alert to be saved if there is no e-mail address and add a message like ``Your alert could not be submitted because library does not have an e-mail address on file for you.``
 Currently in 7.4/4.1.1, day end kicks out every borrower with an alert and no e-mail address every day it runs.

I'm not sure, exactly, what is meant by Alerts. It doesn't sound like anything available in IBistro.

Not Applicable **Available in Current Version**

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: We confirmed that the "alerts" concept is similar to the iBistro "my favorites" account. Notification for "my favorites can take place both in the catalog itself and via the patron's preferred notice type so we think that the email address issue would not be of as much magnitude in SirsiDynix Symphony. One note for consideration is that "my favorites" only works with author and subject so there may be other threads to consider.**

Enhancement#: 4629 (10/11/2006)

Category: Horizon > Circulation

Subcategory: Reports/Notices

Software Version/Release: 7.3.3

Subject: Hold Notification Blocks

Proposal: I have 3 held items available for cko. The initial message is Hold Notification - Phone, although when that statement was posted, no notification had taken place. The following business day, when TeleCirc had left me vmail, the detail message says Hold Notification - MAIL (Phone Notice Completed). This strikes me as a bit weird; it's either mail or phone, not both. I'm recommending the following enhancement. When the item is checked in and the hold activated, post a statement Hold Activated or Hold Item Available to the borrower's burb. When TeleCirc does the notification, post Hold Notification - TeleCirc. If the library doesn't use TeleCirc and uses mail, post Hold Notice Printed on the day that the hold is added to the notice file. If library staff makes phone calls, post Hold Phone Call on the day the hold is added to the call list. After 17 years on classic Dynix/Horizon, I'm used to the misleading messages about holds that have come up when a library uses TeleCirc because it was an add-on product after the original hold notification setup was coded. But this many years down the road, it seems that it's time to fix it up correctly. As a sysad I may take these things in stride, but new customers and many front-line staff don't.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4630 (10/18/2006)
Category: Horizon > Circulation
Subcategory: Borrower Records
Software Version/Release: Horizon 7.3.4
Subject: Btype and expiration date
Proposal: We would like the automatic extension of a borrower's expiration date if the btype is changed to be at the library's discretion, ie. perhaps a check box for automatic, blank for no change of expiration date. This is similar to 2606. This really became a nuisance for us as we set all patrons to expire at varying periods depending on their btype recently.

Assuming btype compares to USER PROFILE in Unicorn.
 I WILL WAIT FOR CONFIRMATION AND ADD THIS TO THE CURRENT THREAD

Not Applicable

Available in Current Version

Note, in Unicorn, some (any) profile can be set to have an expiration date of NEVER. Would that do?

Committed Enhancement

Poll / Suggestion

Current Thread also

Will Create Thread

*SirsiDynix: for clarification, is the requested capability that if the patron's profile (btype) is changed manually, there be a property that could define some next step options such as "but don't change the expiration date; change exp. date based on normal library policies; change the exp. Date manually to something else? Depending on the desired capability, this probably should be added to the current thread.

Enhancement#: 4631 (10/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1.1
Subject: Navigation on Journal displays
Proposal: See description below -
 Subject: Journal availability navigation

Description: When you go to a journal's availability tab to see the individual issues we need for the navigation links (Next & Previous) to appear at the bottom of the list as well as at the top. We have very long runs of journals and it is cumbersome for users to have to scroll all the way down then scroll all the way to select next. I'm hoping this a bit of code we can just cut and paste into a different location on the style sheet...

This is a HIP question. When they search for a journal, they click an Availability tab. The next window, if the list is long, will have Next and Previous. Can they have this at the bottom as well as at the top? This has been a constant complaint for users and staff.

Not Applicable: I'm not sure, exactly, what is meant by Alerts. It doesn't sound like anything available in Ibistro.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: echoing another forum moderator statement, the journal issues are displayed on a single screen. There may be other appropriate threads, but not probably not this exact one.**

Enhancement#: 4632 (10/23/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1

Subject: PreDefined Location Limit Override

Proposal: We need the option to keep or not keep a pre-defined location limit when using the limit drop down menu in searches.

We are a consortium of 180 schools, so for most searches it is overwhelming to get the holdings of all the schools. So we want to limit the first searches users do. Younger students are very much overwhelmed by all that is available in 180 schools.

BUT we want our school community members to have the ability to locate materials from the entire area by broadening the search limit if they do not find what they want.

Not Applicable

Available in Current Version: Ibistro is very configurable in terms of the kinds of searches you offer to patrons.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4633 (11/02/2006)

Category: Horizon > Miscellaneous

Subcategory:

Software Version/Release: 7.3.4

Subject: Monthly statistics for Top Circulating Items

Proposal: Would like to pull stats for top circulating items each month. According to client care the only way to do this would be to create separate usage statistics entries for each month of the year. Surprised there isn't a sql statement to pull top circulating items by month. The goal is to post top items on the Catalog for borrowers to see.

Not Applicable

Available in Current Version: Available in Director's Station.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix:** In addition to the statistics noted above, as another moderator notes, the “Most popular” function handles this for public display. It can display the most popular titles, authors and subjects by circulation and does not require use of Director’s Station. We believe that this meets the need.

Enhancement#: 4634 (11/02/2006)

Category: Horizon > Acquisitions

Subcategory: Purchase Orders

Software Version/Release: 7.3.4

Subject: Allow connecting existing author authorities to a PO line item

Proposal: To prevent creating new author authorities when a PO line item is approved (with item creation set), allow the PO line item to search against author authorities and attach an existing one to the line item. This will also help patrons who are searching for new works by that author to find items on order as well as prevent the creation of new authorities in the database that then have to be cleaned up later.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix:** we agree with another forum moderator’s comment on this; while the workflow is different, an equivalent thread might be to suggest that the Add Brief Title wizard which is regularly used in Acquisitions have the option to use the validate headings helper.

Enhancement#: 4635 (11/06/2006)

Category: Horizon > Circulation

Subcategory: Borrower Records

Software Version/Release: Horizon 7.34

Subject: Email Address required for email notice

Proposal: Horizon should not allow a borrower record to be saved if it’s been set to receive notices by email and there is no email address entered.
If a customer uses HIP to delete their email address and they’re set to receive email, Horizon should reset them to Standard notice.

Not Applicable

Available in Current Version **there is currently a Notify User via Phone Report (Notifyviaphone)**

Use this report to insert automatically the NOTIFY_VIA entry with a value of EMAIL, PHONE, or PAPER, or to insert EMAIL, PHONE, or PAPER into pre-existing NOTIFY_VIA entries base on the existence of a valid email address in the record (or valid phone) this can be run every night to address the concern above.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4636 (11/06/2006)
Category: Telephone Messaging
Subcategory:
Software Version/Release: Telemessenger 3
Subject: Outgoing call report
Proposal: Please provide a monthly report of outgoing calls. At this time I must add up each days outgoing calls to obtain my statistics for the month.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4637 (11/07/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Request Login Name Confirmation
Proposal: When I request an item and submit my ID, Horizon should verify by displaying my name in case I accidentally input someone else`s number. It`s easy to do that because when you enter your 4 digit ID, only black dots and not the numbers appear.

Not Applicable: Ibisto can require a User ID and PIN. Not really an issue.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4638 (11/09/2006)

Category: Horizon > Circulation

Subcategory: Checkin/Checkout

Software Version/Release: 8.x

Subject: Allow flexibility in using or not using offsetting fines/fees

Proposal: This is similar to enhancement request 3576 for Horizon 7. We would like the option to choose not to use offsetting fines and fees so we can select a refund for an item even when a different fee is owed. For example, if a student loses and pays for a \$59.85 book, we want to refund that book, even if the student owes \$60 for a different book. We need to be able to do this for accounting purposes. Horizon 7x will only allow us to waive or accept a payment for the .15 difference. Support told me that Horizon 8 most likely functions in the same way.

Not Applicable

Available in Current Version

Committed Enhancement I do believe the ability to credit a user is promised for 3.3 but we would have to confirm with SD.

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: The credit account functionality is available in SirsiDynix Symphony 3.2 and you are not forced to use the "offset" feature. We believe that the requested functionality exists in 3.2 and thus no thread is needed.

Enhancement#: 4639 (11/15/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: Holds

Proposal: The current version of HIP allows customers placing reservations from outside the library premises to reserve titles when there are copies on the shelf (of reservable ltypes). This causes immense confusion when other readers bring the book to the Issue Desk and are told they cannot take it. The borrower who has placed the reservation mistakenly believes that it will somehow be fetched off the shelf and kept for him/her. We should have the option to block ALL reservations of titles with any reservable copies at `available` statuses.

Not Applicable

Available in Current Version: Demand Management gives libraries complete control over whether holds can be placed on on-shelf items.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4640 (11/17/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.3.3

Subject: Requests For Items With Status Checked In

Proposal: We would like the option to not allow a request to be placed on a bib that has any copy with a status of checked in. Currently the system will not allow a hold if all items are checked in, but if one item of many is out then a hold may be placed. We would like to be able to set this feature for all HIP sessions, regardless of if they are inside the library or not.

Not Applicable

Available in Current Version **there has long been 3 settings in Unicorn to allow holds: hold no matter what, hold only if every copy is in holdable location, hold if any copy is in holdable location. (now I am talking from very very far memory but I assume this is still true) I don't know how this applies with consortia w/demand management though...**

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: this is correct. Both 4639 and 4640 are available in current version.**

Enhancement#: 4641 (11/22/2006)

Category: Horizon > Staff Searching

Subcategory:

Software Version/Release: Horizon 7.3

Subject: Search list of ISBN numbers

Proposal: I need a query to crunch a list of ISBN numbers to see if they are in Horizon. We ``ship to`` a central location when we need the bib in Horizon. We ``ship to`` directly to the library if the bib is already in Horizon.`

Not Applicable

Available in Current Version **This functionality probably exists in the current version, depending on what the requirement means. ISBN numbers can obviously be searched one at a time online through the client (precisely how depends on how a site's indexes are configured). "Crunching a list" could be done through the List Bibliography report. Once the list has been crunched, is something else supposed to happen?**

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: As noted by one of the forum moderators, this can be accomplished via use of the "or" operator and/or via List Bibliographies or via an API query. There are some limitations as to how many characters can be entered into a single search string if the request is for immediate staff searching; in order to determine whether this should be a thread it would be helpful to have some examples of how many ISBN's would typically be searched at one time.

Enhancement#: 4642 (11/22/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.4 and HIP 3.08
Subject: Display "NOTICE SENT" For Overdue Items And Number Of Holds For In Transit Items In "ITEM STATUS" Area In HIP
Proposal: We would like to have some more item information displayed in HIP. In addition to displaying the due date for an overdue item, it would be nice if HIP can display "overdue notice sent" in the item status area for that particular overdue item. We are asked by our patrons all the time whether a notice has been sent to the person who has the overdue item. It would be nice if the patrons can see it themselves in HIP. Another nice feature would be to show the # of holds for the in transit items in the item status area, in addition to the "in transit" or "transit request" status. Thanks very much!

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: SirsiDynix Symphony 3.2.1 will include the options to display the # of holds as well as the in transit status of holds on the holds area of the My Account screen in iBistro. The option to display status of overdue notice sent might be added as a new thread.

Enhancement#: 4643 (11/28/2006)
Category: Horizon > Acquisitions
Subcategory: Reports
Software Version/Release: 7.3.3
Subject: Description of Category

Proposal: When running the Budget Summary report, it would be terrific if a column for Description of Category could be included in the report next to the category code. Then when the report is exported to Excel, the categories are clear to everyone and not just acquisitions staff.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: This is available in the current version in the review all funds wizard.**

Enhancement#: 4644 (12/04/2006)

Category: Horizon > Administration

Subcategory: Security

Software Version/Release: 7.3.2

Subject: Establish A Default Database Log-in

Proposal: Currently when a user logs into Horizon the system remembers the last database login and supplies that same database unless the user changes it.

What can happen is a user logs-out and changes to the alternate database (in our case our test database). They finish their work in the test database and log-out. The next time they log-in the system supplies the test database as the database since that was the last database log-in.

Now if you are like me, you barely pay any attention to the log-in screen since all you need to provide is your password and 99.999% of the time the database will be correct (our regular database). You then do several hours of work in the test database when something catches your eye and you wonder why something you edited weeks ago is wrong. After a little head-scratching you realize all the work you have done since log-in was done in the test database. You then consider jumping in front of a bus!

At a minimum make it possible for the system administrator to establish a default log-in database so that each time a user logs-in they go to the default database unless they specifically change to an alternate database. Ideally a default database should be assignable on an individual user basis, e.g., users 1-50 get database A as their default and users 51-99 get database B as their default.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: It might be worthwhile to review whether a thread needs to be created. The WorkFlows client for Java remembers the last server/port (equivalent to database) that the user logged into and defaults to that at next login. It also presents a list of other environments to which the user has logged in so that the user may easily select a different environment as**

necessary. If the user changes the environment, again at the next login it will default to whatever environment the user selected last.

Enhancement#: 4645 (12/06/2006)
Category: Horizon > Administration
Subcategory: Reports
Software Version/Release: 7.3.2
Subject: Bibliographic Lists In Web Reporter
Proposal: The Web Reporter wizard does not include all the fields necessary for a full bibliographic reference, which is needed when the report is to be the basis for student reading lists, or library new book listings. The edition statement is missing, also place of publication (when not entered at Acquisitions stage). The title field is truncated, which also involves losing any volume number and/or part title. These fields can be accessed when using the ``desktop`` expert level of the application, but small libraries do not have either the expertise or the time to create reports at that level. Can all elements of a full Harvard system reference please be available in the basic product?

Not Applicable

Available in Current Version: Symphony reports may look unattractive, but you can output whichever tags you want.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4646 (12/11/2006)
Category: Horizon > Circulation
Subcategory: Borrower Records
Software Version/Release: 7.4
Subject: Circulation History Details Disappear
Proposal: When an item is deleted, the title disappears from the circulation history. This just leaves a number and a date. Over time records will just have numbers and dates! Can the title be stored also?

Would this apply to systems with actual circ history enabled, or to every systems meaning the logs? Logs in Unicorn do not contain title to begin with.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

there is a current thread that refers to the ITEM history (not specific to title) and I would invite everyone to add/improve the discussion there.

Posted: 23 Oct 2006 13:14 Post subject: Charge History retention

Will Create Thread

Enhancement#: 4647 (12/12/2006)
Category: Horizon > Acquisitions
Subcategory: Statements/Vouchers
Software Version/Release: 7.3.4
Subject: Vendor Chosen For Statement Matches The Vendor Chosen For The PO Being Received

Proposal: Is there a way Horizon could warn us if we are receiving a po line with the wrong vendor in the statement header? Right now you can choose a vendor for your statement header that is different that the pos you are receiving on that statement. Is there any way that there could be some kind of window that pops up to warn you that the vendor you've used for the statement is not the vendor you ordered the materials from?

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix:** The workflow is very different in SirsiDynix Symphony, but in situations in which it is possible to have a mismatch between vendor associated with the order and the one that is referenced in the invoice/receipt workflows a warning occurs. We would consider this to be available in the current version.

Enhancement#: 4648 (12/15/2006)
Category: Horizon > Circulation
Subcategory: Holds
Software Version/Release: Horizon 7.3
Subject: Need To Be Able To Transfer Holds From Copy To Copy
Proposal: Horizon allows holds to be transferred from bib to bib, but not from copy to copy. When we order a DVD of a season, ie *Sex in the City* Season 6, the order is for 1 bib, but when it arrives and we break it down into multiple containers, ie vol 1, 2, 3, we are forced to cancel all holds, and reinput manually , one at a time.

Not Applicable

Available in Current Version

Committed Enhancement

The above requested functionality is currently under consideration for Unicorn GL3.3.

Posted: 19 Oct 2004 17:21 Post subject: MOVING HOLDS from one title/call/copy to another

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: Updates to transfer of holds are planned for 3.3. However, we agree with the comments of one of the forum moderators that potentially the desired functionality is broader than what is currently stated—i.e, in this case is the enhancement really not only to transfer holds from one item to another, but also to duplicate the same hold queue to additional items (in this case each volume of a multi-volume set). This might be suggested in a new thread.

Enhancement#: 4649 (12/18/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.3.3

Subject: No Holds On Holidays

Proposal: We would like to setup HIP to not allow holds automatically on certain days like Holidays. On Holidays that the library is closed, HIP continues to allow holds causing the hold queue to jump dramatically when the staff returns. If the system could automatically disallow holds for calendar dates selected, the holds would not go out of control at times when staff are not avail

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread posted 2/19/2008

*SirsiDynix: note that SirsiDynix Symphony 3.2.1 does include an option that allows iBistro to query the libraries open/closed dates and hours. This can be used to turn on or off certain capabilities such as requests based on when the library is open for sites who customize the interface. So the thread might include discussion of whether additional formal administrative functions would be required or if this would suffice as a customization capability.

Enhancement#: 4650 (12/20/2006)

Category: Horizon > Circulation

Subcategory: Checkin/Checkout

Software Version/Release: 8.0

Subject: Checkin Alert That An Item Is Overdue!!!!

Proposal: I am told that Horizon 8.0 will add a small button at checkin ``pay patron fees`` to alert staff at checkin that the item is overdue. However I am also told that this will NOT be an audible beep. I propose that this is an audible beep, that perhaps is library selectable, (so that it can be turned off for book drop checkin). There is no point in adding an alert that is not audible.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread posted 2/19/2008

*SirsiDynix: The system does currently support an option at checkin for a pop up that notes any fees associated with a discharged item (a behavior property). If this property is used, the operator will hear an audible alert IF the patron is also delinquent; because the operator must acknowledge the non-audible alert in any case, we would suggest that this might be sufficient to meet the need rather than requiring a thread.

Enhancement#: 4651 (12/23/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: Showing Why Search Returned Specific Results

Proposal: At our library we have some marc fields that don't show by default but are still searched by some of our indexes. It would be nice if HIP would automatically display any marc field that contributed to the search match. For example, if you do a DVD title browse search in our catalog for _Long Way Home_ and choose the first result it appears to incorrectly redirect to the title _Raising Victor Vargus_. However, this is correct because _Long Way Home_ is an alternate title for this DVD that is listed in the 246 field. Up till this point we haven't been displaying the 246 field and as a result from the patron perspective it appeared that a weird ``kink`` had occurred in HIP. I wouldn't expect any revisions to be made in the current HIP version but it would be nice to consider it for IP 8.x

Not Applicable

Available in Current Version: In Symphony, which MARC tags display and which are indexed is completely configurable.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: we concur with another moderator's notes: this should probably be added to a current thread regarding highlighting of search terms to make it more clear to the end user WHY a given record was retrieved by a given search. Note that the technologies supporting the Enterprise search engine offer some of this capability and we do plan to experiment with it in Enterprise after version 1.

Enhancement#: 4652 (12/28/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4

Subject: View A List Of Similar Titles

Proposal: Can borrowers view a list of similar titles when they look at bib details. Even if it's a ``borrowers who borrowed this title also borrowed...``

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: The various public interfaces support lists of “more like this” and “see also” facets based on the classification details in a retrieved set of records and the authority records associated with the bibliographic records retrieved in a keyword search. However, there is not currently a feature that associated “users who checked out this item also checked out these items” and we would suggest that could become a thread. We are reviewing additional of this capability in a future release of Enterprise, but is always helpful to gauge customer interest and we would also be very interested in any discussion of whether you think that the feature would be best handled as a “local” concept—e.g., other patrons who are members of this library system also checked out these—vs. something that might analyze details on a broader scale—e.g., multiple, geographically diverse libraries participating in this type of arrangement.

Enhancement#: 4653 (01/03/2007)

Category: Horizon > Acquisitions

Subcategory: Statements/Vouchers

Software Version/Release: Horizon 7.4

Subject: Sorting vouchers numerically.

Proposal: Currently our vouchers are sorted alphabetically by budget name. Is it possible to numerically sort by accounting reference? Then if we can, can each budget reference be totaled if there is more than one? Thank you for your consideration.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: in general, the staff client displays can be sorted on any column that displays. However, it would be helpful to have a more detailed example to be sure that we understand the context in which voucher is used, etc. A screen sample that may illustrate current capabilities appears below; note that each column can be sorted AND the display can be exported to a .csv file via the helper in the top left and opened in Excel for additional totaling and sorting.

| Invoice ID | Vendor ID | Native total invoiced | Native total paid |
|---------------|-----------|-----------------------|-------------------|
| EVERYTHING | YANKEE | \$44.00 | \$0.00 |
| IFUNDSUMMARY1 | INGRAM | \$107.50 | \$0.00 |
| INV-06 | YANKFF | \$78.00 | \$78.00 |
| INV-21 | YANKEE | \$5.00 | \$0.00 |
| INV-22 | YANKEE | \$7.00 | \$7.00 |
| INV-23 | YANKEE | \$8.99 | \$0.00 |
| INV-24 | YANKEE | \$66.00 | \$66.00 |
| INV-25 | YANKEE | \$8.77 | \$0.00 |
| INV-26 | YANKEE | \$390.97 | \$390.97 |
| INV-27 | YANKEE | \$294.41 | \$0.00 |
| INV-28 | YANKEE | \$45.00 | \$45.00 |
| INV-29 | BT | \$218.70 | \$0.00 |
| INV-518 | AMAZON | \$10.00 | \$0.00 |
| INV-531 | MARJAW | \$0.00 | \$0.00 |
| INV-535 | MARJAW | \$0.00 | \$0.00 |
| INV-536 | AMAZON | \$0.00 | \$0.00 |
| INV-542 | BT | \$5.00 | \$0.00 |
| INV-949 | BT | \$0.00 | \$0.00 |
| INV-951 | BT | \$0.00 | \$0.00 |
| INV-958 | BT | \$0.00 | \$0.00 |
| INV-965 | STANFORD | \$1000.00 | \$0.00 |
| INV-970 | MARJAW | \$90.94 | \$0.00 |
| INV-972 | MARJAW | \$117.10 | \$0.00 |

Enhancement#: 4654 (01/09/2007)

Category: Horizon > Acquisitions

Subcategory: Statements/Vouchers

Software Version/Release: 7.4

Subject: Budget Years View - Order of Years

Proposal: In the edit budget view, in the fiscal year allocations blink, there is no way to change the order of the years in the drop down box. It is hardcoded to show oldest to newest. We would like the ability to change the order or to have it be coded to show newest year first.

_____ Not Applicable

_____ Available in Current Version

_____ Committed Enhancement

_____ Poll / Suggestion

_____ Current Thread

_____ Will Create Thread

***SirsiDynix:** We may need clarification on where the re-sort is needed. In the "Display Fund (All cycles)", it is possible to re-sort the fiscal years as necessary. An example appears below; if this suffices then no thread is necessary.

Screen 1: general details; note that the sort selected then affects the 'financial' display.

The screenshot shows the 'Display Fund' window in SirsiDynix Symphony WorkFlows. The window title is 'Display Fund (All Cycles) : Displaying Information for 12345678901234567890'. The search criteria are: Index: Fund ID, Library: MAIN, Current fund: 12345678901234567890 --- 2008 --- MAIN. The search type is set to 'Search'. The 'Fund Information' tab is selected, displaying a table with the following data:

| Cycle | Block Over Encumbrance | Encumbrance Percentage | Block Over Expenditure | Expenditure Percentage | Ordering Active | Paying Active |
|-------|------------------------|------------------------|------------------------|------------------------|-----------------|---------------|
| 2009 | N | 100 | N | 100 | Y | Y |
| 2008 | N | 100 | N | 100 | Y | Y |
| 2007 | N | 100 | N | 100 | Y | Y |
| 2006 | N | 100 | N | 100 | Y | Y |

Financial display:

The screenshot shows the 'Display Fund' window in SirsiDynix Symphony WorkFlows, displaying the 'Financial' tab. The search criteria are the same as in the previous screenshot. The 'Financial' tab is selected, displaying a table with the following data:

| Cycle | Budgeted | Encumbered | Invoiced | Paid | Overencumbered/spent |
|-------|--------------|------------|----------|----------|----------------------|
| Total | \$4000100.00 | \$990.00 | \$217.17 | \$463.97 | |
| 2009 | \$100.00 | \$0.00 | \$0.00 | \$0.00 | N |
| 2008 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | N |
| 2007 | \$2000000.00 | \$990.00 | \$0.00 | \$0.00 | N |
| 2006 | \$2000000.00 | \$0.00 | \$217.17 | \$463.97 | N |

Enhancement#: 4655 (01/09/2007)

Category: Horizon > Acquisitions
Subcategory: Purchase Orders
Software Version/Release: 7.4
Subject: Po_Line Display - Default Columns
Proposal: In the po-line display, we would like to be able to choose which columns are default or add more default columns. Specifically, in the edit display, we would like to have ``cancelled`` as a default column so that we don't have to hit display everytime to see that information. The columns for edit display are hardcoded and we can't add a column to display automatically.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: Would suggest that this be updated to "will create thread"

Enhancement#: 4656 (01/02/2007)
Category: Horizon > Miscellaneous
Subcategory:
Software Version/Release: 7.34
Subject: Add a Visual Identifier for Current Database
Proposal: Please consider adding a visual identifier for the active database in Horizon. Our site has discovered that it is very easy to forget to change the database back to production after working in the training database. (The database value always defaults to the previously used one.) A different background, a note in the bottom status bar, or other visual clue would be a very helpful way to remind staff `where` they are working. The consequence of checking in a day`s worth of materials to the wrong database is not easily fixed. I think this is low effort, high value enhancement.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: one point that might be included in this thread is that some customers use the "logo" capability to change the logo name when moving from the production instance to the test instance. This might suffice but could be documented more specifically. We would be interested in comments on this topic.

Enhancement#: 4657 (01/15/2007)
Category: Horizon > Circulation

Subcategory: Borrower Records
Software Version/Release: 7.4
Subject: Homebound Borrower Log
Proposal: Can the author be included in the Homebound borrower log? Issuing the same title by different authors falsely gives the response that the item has already been loaned, as the homebound borrower log is simply looking at the title details.

Not Applicable

Available in Current Version: This is not a problem in the Outreach Module.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4658 (01/18/2007)
Category: Telephone Messaging
Subcategory:
Software Version/Release:
Subject: Telecirc II - Schedule Configuration
Proposal: Our telecirc II does not recognize holidays when making calls. It only goes by the telecirc configuration schedule that we have in place. We would like the ability to create an alternate telecirc config schedule that could be used in special situations, such as a week when there is a holiday. For example, if the regular call schedule is Mon-Saturday, and a holiday is coming up next week on a Monday, we would like to be able to switch to a Tues-Saturday call schedule prior to the holiday day, and then switch back to the normal configuration schedule afterwards. Currently, telecirc II does not have the ability to allow more than one schedule config and switch back and forth when needed. We would like to have this ability so we can prevent holiday telecirc calls.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4659 (01/22/2007)
Category: Acquisitions
Subcategory: PR's
Software Version/Release: 7.4
Subject: Roll Over From One Budget to Another
Proposal: It would be helpful to have open PRs roll over to the next budget year with the other orders. I suppose the best thing would be to have a separate check box to tick when doing

order roll overs from one fiscal year to another. If you have a lot of open PRs now you have to go in and change the budget year before ordering otherwise the PR is not marked resolved. The only work around is to fix each PR individually (which is onerous if you have a lot).

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

*SirsiDynix: The SirsiDynix Symphony rollover procedures support rollover of fund data, vendor data, the various types of orders, etc. They do not currently support automatic rollover of Selection List fiscal cycles (although it is possible to use the duplicate feature to copy selection lists from one fiscal year to another). We suspect that PRs may be equivalent to selection lists; if so, we would suggest that this item become a new thread.

Enhancement#: 4660 (01/30/2007)
Category: Telephone Messaging
Subcategory:
Software Version/Release: Horizon 7.3
Subject: Disconnect Menu Option - Telemessaging
Proposal: When Telemessaging calls a patron, there is no easy way for the patron to disconnect the call. The patron can continue to press the asterisk in order to get to the main menu, but a menu option at each level would be nice. If a patron hangs up on Telemessaging they can pick-up their phone a few seconds later and Telemessaging still has the line. This is both inconvenient for our customers, and could pose a safety issue, if this is the only line available in their house.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

Enhancement#: 4661 (01/30/2007)
Category: Horizon > Acquisitions
Subcategory: Miscellaneous
Software Version/Release: 7.3

Subject: Acquisitions-Created Items Do Not Include Default Settings
Proposal: When you send an existing bib over to Acquisitions to create a PO line, and you set the system to create an item record upon ordering, there is not a way to get the existing call number in the bib's 050 and to get a default call type in the acq-created item records. This causes additional work for cataloging staff.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: Not applicable.

Enhancement#: 4662 (02/01/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06a

Subject: My List

Proposal: When someone adds items to a list but doesn't log on to their record, the next person to log on to that computer will get these unwanted items on their list. This is a problem on the public catalogue computers in the library building.

It would be a great help if there were a prompt at this point. Someone signs on and gets a message saying "do you want to add these 40 items to your list?". If they haven't marked them in the first place, they could easily say no and not be saddled with a list of unwanted items.

We use public web browser to reset our public catalogue computers after 2 minutes of inactivity, but when we are busy, as we often are, the computers don't get a chance to reset. There are some circumstances where the reset doesn't delete a list that is hanging there due to a mylist bug. I'm hoping that bug is fixed, but I still think the prompt would be beneficial.

Not Applicable

Available in Current Version: I guess My List is the Ibistro Kept list. I have never heard of this being a problem.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: We will be adding a feature equivalent to the HIP "My List" functionality to SirsiDynix Symphony 3.3. We will consider this issue as we add the capability. My List allows in effect one or more persistent kept lists to be associated with the user's My Account record.

Enhancement#: 4663 (02/07/2007)
Category: Horizon > Acquisitions
Subcategory: Claims
Software Version/Release: Horizon 7.4.3
Subject: Different Claim Parameters Per Title
Proposal: We have many vendors that supply both firm and standing orders. Since many standing orders come out annually, it would be nice to be able to set some titles to have claim parameters at 365 days without having to create two separate vendor codes.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: Available in current version.**

Enhancement#: 4664 (02/07/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: HIP : My List and Requests
Proposal: This is just an idea for an enhancement - but it would be great if you could have a button where you could request all the items at once in the My List feature on HIP. I don't think this exists - I've looked for it - but it would be cool.

Not available in Ibistro. Is it available in EPS?

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: This is available in the EPS public interface and we expect to add it to the e-Library (update to iBistro/iLink) interface in a future release.**

Enhancement#: 4665 (02/15/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.08
Subject: Include chkconfig Information in HIP Startup Scripts
Proposal: Include chkconfig information in startup scripts for Linux HIP installs. This would place the management of links in the various /etc/rc.d/ runlevel directories under the ``normal``

control of chkconfig, and allow SirsiDynix to standardize the correct order for startup / shutdown of HIP services. The HIP admin guide, responses from SirsiDynix support, and answers from the IPAC listserv returned a number of different answers, both in terms of order of services and actual numbers used.

Implementation would require lines in the init scripts, plus a change to the installation scripts. Instead of copying or linking init script entries, it would be necessary to:

- * copy the init script to /etc/init.d/
- * add the service to chkconfig (eg chkconfig --add hzapp)
- * reset or turn on the service

chkconfig then takes care of creating the appropriate S and K entries in the runlevel directories.

I have tested using this on our development HIP server, and it works much better than manually creating links or copies of the init script. The values I used are as follows:

Firebird - starts in runlevels 3,4 and 5 with a priority of 20 (after network, syslog,etc but before hzapp) and stops in all other runlevels with a priority of 80 (after most other services, including hzapp, have stopped)

```
# chkconfig: 345 20 80
# description: Start/Stop firebird database server
#
```

hzapp - starts in runlevels 3,4, and 5 with a priority of 61 (after xsl, but before hzsearch and hzindex) and stops in all other runlevels with a priority of 39 (after hzindex and hzsearch, but before xsl or firebird stop)

```
# chkconfig: 345 61 39
# description: hzapp starts/stops the JBoss services that provide \
# Horizon Information Portal client, admin, and \
# z39.50 services.
```

hzindex - starts in runlevels 3,4, and 5 with a priority of 63 (after all other hip services) and stops in all other runlevels with a priority of 37 (before all other hip services)

```
# chkconfig: 345 63 37
# description: hzindex starts/stops the indexserver as well as \
# the dynamic indexer to keep HIP keyword \
# indices up to date.
```

hzsearch - starts in runlevels 3,4, and 5 with a priority of 62 (after firebird, xsl, and hzapp, but before hzindex) and stops with a priority of 38 (after hzindex but before all other hip services)

```
# chkconfig: 345 62 38
# description: hzsearch starts/stops the connection between the \
# HIP JBoss processes and the indices maintained \
# by hzindex.
```

xsl - starts in runlevels 3,4, and 5 with a priority of 60 (after firebird but before all other hip services) and stops in other runlevels with a priority of 40 (after all hip services except firebird)

```
# chkconfig: 345 60 40
# description: xsl starts/stops the xsl processor for HIP.
```

X Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

I believe this is OS specific, and that any issues with run levels will be quite different in Unicorn than in Horizon. But, I'm not positive.

*SirsiDynix: we agree that this is a Horizon specific issue.

Enhancement#: 4666 (02/21/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.32

Subject: HIP Print List

Proposal: PRINT LIST function in HIP:

Can this be an option added down at the bottom left by `e-mail`? Windows users know they can right click and print, but can a WRITTEN option be added?

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4667 (02/21/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.32/3.06a

Subject: End Session Button

Proposal: END SESSION BUTTON question:

At our PAC (HIP) stations in the library, where the three computers are set up NOT to navigate away from the online catalog and the library's webpage. At these stations students normally don't ``logon`` - they just search (like most will only do by remote also)- and there's no obvious way to exit out. Why can't there be a logout button from the search screen?

Not Applicable

Available in Current Version: Ibistro has a Logout button.

Committed Enhancement **Poll / Suggestion** **Current Thread** **Will Create Thread****Enhancement#:** 4668 (02/22/2007)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.08**Subject:** Placing Reservations On Checked In Items**Proposal:** We have a lot of bibs with multiple items attached. If one of the items on a particular bib is checked out then students can place requests on other items attached to the bib with the status of checked in. We would like to be able to disable this so students cannot place reservations on checked in items and only be able to place a reservation if all items attached to the bib are checked out. **Not Applicable** **Available in Current Version** **Committed Enhancement** **Poll / Suggestion** **Current Thread** **Will Create Thread****Enhancement#:** 4669 (03/03/2007)**Category:** Horizon > Cataloging**Subcategory:** Item/Copy Records**Software Version/Release:****Subject:** Barcodes Generated by System for Items**Proposal:** Have the ability to specify an barcode format, increment pattern and range per collection and have the system be able to automatically generate barcodes for new items in collections. We have printers capable of printing barcodes, we would like to have the system automatically create barcodes so at the point of receipt of an item a barcode is created and a button in the UI allows staff to print it immediately and stick on the item ready to shelve. We would like to be able to create label templates in Horizon such that we have the option to include any item or bib record field info in the printed label as well as the barcode. This will allow simplified and streamlined acquisitions processes for us. Happy to be told this is a stupid idea (be useful if you say why). Can wait till Corinthian for us. **Not Applicable** **Available in Current Version** **Committed Enhancement**

Poll / Suggestion Current Thread Will Create Thread

***SirsiDynix:** We would suggest creating this thread after the release of SirsiDynix Symphony 3.2.1 and the review of several enhancements in this area. With 3.2.1, sites that use the auto-id option and also use barcode validation will have the option to have the system assign the next valid barcode for items or patrons based on ID already assigned and the barcode format. A variety of printing options also exist provided the customer has barcode fonts loaded on the staff workstation. The new capabilities may reduce or eliminate the need for an enhancement request.

Enhancement#: 4670 (03/07/2007)**Category:** Horizon > Circulation**Subcategory:** Reports/Notices**Software Version/Release:** 7.3.4**Subject:** Web Reporter: Copy # on Items Out & Blocks Reports

Proposal: In Horizon 8.x, we would like to add the Item Copy attribute to Items Out and Blocks reports. Currently that join can't be made without crashing the report. This is critical information for us as K-12 users because we circulate a large number of textbooks and novel sets. Our students need to see the copy numbers on their items out and overdue notices.

 Not Applicable Available in Current Version Committed Enhancement Poll / Suggestion Current Thread Will Create Thread**Enhancement#:** 4671 (03/14/2007)**Category:** SIP2 Self Circulation Protocol**Subcategory:****Software Version/Release:****Subject:** SIP and PC Reliance checkouts should update homebound reading log

Proposal: If you check out a book using the SIP interface or PC Reliance, it does not update the reading log for homebound patrons. It should do that.

 Not Applicable Available in Current Version Committed Enhancement Poll / Suggestion Current Thread Will Create Thread

***SirsiDynix: we would change this to 'available in current version' for SIP2. Any checkout will update Outreach (homebound) and/or patron charge history (if used) accordingly. PC Reliance is not applicable for SirsiDynix Symphony.**

Enhancement#: 4672 (03/19/2007)
Category: Telephone Messaging
Subcategory:
Software Version/Release: TeleMessaging 3.0
Subject: Option to Increase 3-Second Wait for Barcode/PIN Entry
Proposal: Many TeleMessaging dial-in customers complain that they do not have enough time to enter their 14-digit barcode number.
 When prompted to enter the barcode, customers only have about 3 seconds to start entering it before they get the ``I have not heard anything message`` (Same thing happens with the PIN number.)
 After they start to enter the barcode, they cannot pause in the middle for more than about 3 seconds before they get the next message, which is ``Enter your PIN number``. (Same thing happens with the PIN number if you pause in the middle - you get ``Sorry, either the barcode or the PIN number was incorrect``.)
 The short 3-second wait is hard-coded and cannot be changed. There should be an option to increase this wait time. Another way to handle any pauses in the middle of entering the 14-digit barcodes is to perhaps end the barcode entry with a # so TM doesn't have to guess at whether it's a pause between digits or the final pause at the end of the barcode entry.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4673 (03/19/2007)
Category: Telephone Messaging
Subcategory:
Software Version/Release: TeleMessaging 3.0
Subject: Option for One Simple Main Menu (no Account Options Sub-menu)
Proposal: Having 2 versions of the Main Menu and an Account Options sub-menu that repeats two offerings from the Main Menu is confusing to customers, and slows them down.
 An option to have just one Main Menu listing all our major offerings would be useful. For example: hours & location, account summary, list loans, renewals, holds/requests, transfer to operator can all be on one Main Menu.
 This way, customers don't need to go through Account Options in order to List Loans, or listen to our lengthy descriptions of what's included in Account Options.
 This is the most frequent complaint from customers who remember how simple TeleCirc II was -- much faster to get to what you want to do, and less wordy in its navigation instructions.

Not Applicable: The SVA product lies outside of the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4674 (03/23/2007)

Category: Horizon > Circulation

Subcategory: Checkin/Checkout

Software Version/Release: 7.34

Subject: Add CKI Setting to Overdue Blocks

Proposal: One of our Circ supervisors submitted this suggestion:

I know the system now does not track the setting that an item was checked in with, but can this feature be added in the future? We used to be able to tell if an overdue item was checked in using the ``bookdrop`` mode and this is very helpful when patron`s dispute their fines.

mode and this is very helpful when patron`s dispute their fines.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread posted 2/19/2008

Enhancement#: 4675 (04/10/2007)

Category: Horizon > Circulation

Subcategory: Holds

Software Version/Release: Horizon 7.34

Subject: Viewing Hold Queue

Proposal: In Horizon the Holds must be viewable in order of placement of holds. Also trapped holds should be sorted separately from unfilled holds. It is sooo hard to look a an unfilled hold queue in Staffpac for patrons with more than a couple of holds, due to totally random order.

Not Applicable

Available in Current Version

Unless I am mistaken, Unicorn wf C client currently displays hold that are available with a different color, and then the holds in user displays are by default displayed in order placed. Additionnally, in JWF, you can sort the same display in many different ways.

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: we concur with available in current version.

Enhancement#: 4676 (05/09/2007)

Category: Horizon > Administration

Subcategory: Utils

Software Version/Release: 7.3.4

Subject: System Sounds

Proposal: The system sounds generated by Horizon need to be controllable through Windows and not hardcoded at the system level. I know this is available in 7.4, but 7.4 is not an option.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: we would suggest changing this to "available in current version". The sounds can be controlled through staff client options based on sound files available on the workstation.

Enhancement#: 4677 (05/10/2007)

Category: Horizon > Acquisitions

Subcategory: Purchase Orders

Software Version/Release:

Subject: Printing PO's Sorted the Way Client Wants Them

Proposal: Printing a P.O. case # 1680702 in logexpress

`We created a p.o. with about 43 titles inputted from April 24 to today. Before printing, we select a new sort - by title and the screen display is great but the printout doesn't reflect the new sort - it is strictly by p.o. line #. Each line is approved separately because that works best for our purposes. How can we sort and print the entire p.o. in the order we want?

SirsiDynix help desk replied -

You asked a very good question. You cannot do an alpha sort by title except on the screen. I looked at the source code. This sort is view only based and cannot be sorted so that PO's print in alphabetical order. PO lines are only printed in the order of the po line number. So, please put this in as an enhancement.

Sorry, there is no way to currently do this within the latest version of Horizon 7.3x or 7.4. The source code controls how things are sorted on the PO and it is non-configurable. So, it would take an enhancement request to have a code change considered. This would be a great enhancement request.

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

***SirsiDynix: would suggest this as a "will create thread".**

Enhancement#: 4678 (05/11/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.3.4
Subject: Order of See Also References in HIP
Proposal: Do Subject browse search for Architecture and note the number of see also references--these are a mixture of 5xx fields in the authority record for ``Architecture`` as well as other subject headings in authority records coded with ``Architecture`` as the broader term (550 control g). All well and good. However, the see also references appear in no particular order--we have checked the Horizon authority records and they do not seem to be in any order at all, not by A-Z, authority record #, or create date of the record, etc. How ARE these ordered?
SD--response: The See and See Also references are listed in the order they are put into the database. So the order they are displayed ought to be from smallest Auth# to largest.

x **Not Applicable** This is a request for information rather than a request for an enhancement. There are two answers as to how the references are ordered in Symphony. The short answer is that they are arranged alphabetically. The longer answer is that there could be two alphabetic sorts, because the 550's that have the |w|g at the beginning sort before the 550's with the |w|g at the end. Indeed, if the |w|g is at the end, it's as though the system simply isn't seeing it. This dual sort is something we had not previously noticed, and we are thinking of reporting it as a bug.

- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

Enhancement#: 4679 (05/21/2007)
Category: Horizon > Cataloging
Subcategory: Bib Record(s)

Software Version/Release: Horizon 7.3.4
Subject: Blank Authority Text
Proposal: We have encountered a few bib records with the heading ``BLANK AUTHORITY TEXT`` in 110 and 700 field. After we reported the problem, we got the following response from Mary Ellen Mortola.

SirsiDynix response:

There have been a few reports of this problem. This is happening because authority-controlled tags in the bib record are linked to authority records which have no main heading text. This should not happen, but we have not yet been able to determine the cause.

We would like to submit an enhancement request for the problem.

Not Applicable How Symphony would treat such a data problem is not known, but seems more like a bug report than an enhancement?

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4680 (05/24/2007)

Category: Horizon > Staff Searching

Subcategory:

Software Version/Release: 5.3g

Subject: See, See Also Connection Error in WebPAC

Proposal: If the content of authority record contains(e.g field 100) the ? character (z and above = z+hexE9 = z and hacek above), and the record contains See from Tracing field(e.g filed 400), then the See from Tracing link in WebPac won`t work. If there record doesn`t contain that character, or ther is another diacritical character, everything goes well. (e.g Szolzsenyicin)

Screenshots are available under: <http://cerva.web.elte.hu/webpacerror/>

Not Applicable This is not a problem in Symphony.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4681 (05/24/2007)

Category: Horizon > Cataloging

Subcategory: Bib Record(s)

Software Version/Release: 5.3g

Subject: Connection Error

Proposal: We have a Horizon client machine running Windows ME. There are problems more times a day(irrespectively of used module, time period)
Do you have any idea how to solve these problems?
The error list of four days with time and screenshots are available under
<http://cerva.web.elte.hu/connectionerror/>

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

***SirsiDynix: note also that the staff client is not supported on Windows ME. Supported OS include Windows XP, Windows Vista (for SirsiDynix Symphony 3.2 or higher) and Mac OSX.**

Enhancement#: 4682 (06/13/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.33
Subject: HIP Change Profile Layout
Proposal: Include ability to change the layout of the patron profile page: putting the things patrons can change from home at the top. eg: We allow patrons to change their email address and PIN from home but only allow a request to change address and phone asking customers to come into the library to make those changes. Therefore we would like the email and PIN portions to be at the top of the page. This is less confusing for the customer as the first line that comes up when entering the profile is Personal Information cannot be changed...

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

***SirsiDynix: this might be listed as "currently available". Sites that allow customers to make these changes can determine the order in which they display.**

Enhancement#: 4683 (07/03/2007)
Category: Horizon > Miscellaneous
Subcategory:
Software Version/Release: Horizon 7.3.3
Subject: Open Two Instances of Horizon on the Same Workstation

Proposal: We have 2 instances of Horizon, one production and one development. It would be nice to have both the development and the production horizon open on the same workstation at the same time. Right now, we could open either the development or the production Horizon one at a time.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

***SirsiDynix: we would suggest changing to “available in current version”. This is supported by the WorkFlows Client for Java and there is an FAQ on the client care site on how to configure this option.**

Enhancement#: 4684 (07/06/2007)

Category: Horizon > Acquisitions

Subcategory: Claims

Software Version/Release: Horizon 7.3.4

Subject: Printing Claim Letters

Proposal: There should be an option to print claim letters in a batch rather than going into each PO and printing the claim letter one by one.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4685 (07/13/2007)

Category: Horizon > Serials

Subcategory: Summary of Holdings

Software Version/Release:

Subject: Display of Holdings

Proposal: If you search PAC for a serial that has items attached, if you click Show Copies it lists the items. This list sorts on the copy field of the item table. This field consists of enumeration and chronology. If there is an enumeration, such as Vol. x, No. y, the items will sort on Vol/No and will generally be correct. But if there is just a chronology and no enumeration i.e. just (Month, Year)--then the Show Copies list sorts on the month. So you get April, August, December, February, etc. And if multiple years are involved, then all the Aprils are together, followed by Augusts, Decembers, Februaries, etc. This makes the order of issues and items all out of order.

- Not Applicable
- Available in Current Version
- Committed Enhancement
- Poll / Suggestion
- Current Thread
- Will Create Thread

***SirsiDynix: we concur with another forum moderator that this capability is currently available in PAC.**

Enhancement#: 4686 (07/24/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.08
Subject: Pre-Defined Limits Based on Item_status
Proposal: SirsiDynix indicated that even if we create an item_status limit, there's a problem: the mass indexer will index it, but the dynamic indexer doesn't update changes to item status. That hasn't ever been included as a feature in HIP. So, item status limits don't end up being very useful, since the limit is only accurate immediately after running the mass indexer. We would like to have this type of limits update dynamically.

- Not Applicable
- Available in Current Version
- Committed Enhancement
- Poll / Suggestion
- Current Thread
- Will Create Thread

Unfortunately, I have no idea what this means, so I can't sort it properly. Are we talking circ limits, renewal limits, circ status?

***SirsiDynix: this should be updated to "current thread".**

Enhancement#: 4687 (08/02/2007)
Category: Horizon > Circulation
Subcategory: Checkin/Checkout
Software Version/Release: 7.34
Subject: Claims Returns
Proposal: Horizon now allows any staff member to simply delete a claims return block. This means that for libraries that wish to set claims returned items to lost, they may find blocks sent to history when this was not the intent.

I need to understand the HIP process better. In Unicorn, "User Claims Returned" can be set to require an override, but whoever can use it can also "delete" them. Are you wishing for separate permissions to "create" a claim and to "modify" it?

There is a separate permission to modify user privilege, which is where a user claims return counter (alert source) reside so you could set that with a different override but the item itself, and where it is flagged as CR, that is currently under the same permission set...

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

***SirsiDynix: we agree that some additional clarification would be helpful. This intent behind this request may already exist.**

Enhancement#: 4688 (08/23/2007)
Category: Horizon > Circulation
Subcategory: Miscellaneous
Software Version/Release: Horizon 7.3.4
Subject: Symphony--Expanded Requests
Proposal: This is a suggestion for Symphony, which does not yet have its own category. A borrower's request on the local system is sometimes lost or canceled when the last copy of a title is deleted while his Hold is still active. If the local Symphony library is also a user of the SirsiDynix URSA system, it would make sense to have the deletion of the last copy of a title with a Hold on it trigger a search of URSA to see if the hold could be filled by one of the other participants. All the information URSA needs would already exist: borrower, pickup location, title, ISBN etc. The request would merely have to be moved to the point in URSA where the Z39.50 search of participants is made.

I need better understanding of URSA to get my head around this one. Sorry, maybe you could add a few details to get me started.

Also note that Unicorn does not allow items to be removed if they have holds attached, and can list then w/all info mentioned above, each time items are deleted in batches.

- Not Applicable**
- Available in Current Version**
- Committed Enhancement**
- Poll / Suggestion**
- Current Thread**
- Will Create Thread**

***SirsiDynix: this might become a Circulation enhancement thread, but might be more generic option to list and/or provide a flow when a hold cannot be filled for some reason that a search of a**

Z39.50-compliant ILL system be offered. The related workflows might make this impractical however.

Enhancement#: 4689 (10/08/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Pickup Locations
Proposal: We currently do not have the HOUSEBOUND (HO) Agency in our list of Pickup Locations for reserves. We would like to add HO to this list, and also make it accessible ONLY to borrowers with the HOU Patron Type. Please advise if we already have the functionality to do this work ourselves; I believe that we could do the former but not the latter.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread posted 2/19/2008

Enhancement#: 4690 (10/30/2007)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06.A
Subject: Security Issue With Email
Proposal: We would like the user to send email only when the user is connected to his profile (barcode and NIP) and in the address field, the information would be the default address that is in the profile user at the library, the field might not be editable.
 The F5 options in internet explorer is sending another email, so if we send F5 Key ten times, it will sent 10 emails. We would like to disable this option.
 We are asking these enhancements because we feel that the way the email's working on the portal is not secure. It gives the opportunity to malicious user to send email to anyone on behalf of the library and by the very fact of the City. It doesn't mean that it will arrive but we want to be preventive. If you have suggestions to make to us we would like to hear them.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4691 (10/31/2007)
Category: Horizon > Cataloging
Subcategory: Import/Export
Software Version/Release: 7.3.4
Subject: Overlay Exception
Proposal: Allow libraries to set up exceptions criteria for the bib import overlay. For example, when the existing 245 tag has subfield ``h`` we want a new bib record to be created rather than overlaid.

Not Applicable This appears to pertain to SmartPort properties. Existing Symphony functionality is so far removed from what is being requested that it's probably best to treat it as "not applicable" rather than to create a thread for it. The suite of variable fields that SmartPort will let you consider is limited to the 001 field and the fields for standard numbers. There's no option for comparing 245 fields, much less for specifying which 245 subfields to compare. If this were to be turned in a Symphony enhancement request, we'd probably want to start at the more fundamental level of allowing fields other than standard numbers to be compared, rather than to take it to the level of specificity of this particular request. However, it might behoove us to wait and let CODI customers who migrate to Symphony become familiar with SmartPort and decide for themselves whether such an enhancement is needed, and if so submit an enhancement proposal directly.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

*SirsiDynix: we agree with the moderators comment that this might be handled via a thread related to overall matching capabilities. If this is entered, we would suggest that both SmartPort and bibload be considered.

Enhancement#: 4692 (12/07/2007)
Category: Horizon > Cataloging
Subcategory: Miscellaneous
Software Version/Release: 7.4.X
Subject: Spine Label Printing
Proposal: Spine Breaker -- Need option to allow spine label printing with no line breaks. That is, allow Call# field to print on one line - without line breaks.

Not Applicable

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4693 (1/24/2008)
Category: Telephone Messaging
Subcategory:
Software Version/Release: TeleMessaging 3.0
Subject: List overdue items
Proposal: To help bring Telephone Messaging 3 up to the current feature set of TeleCirc II:
 Add a menu selection that lists all of a patron`s overdue items (and only the overdue items).

Not Applicable: The SVA product lies outside the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread

Enhancement#: 4694 (1/24/2008)
Category: Telephone Messaging
Subcategory:
Software Version/Release: TeleMessaging 3.0
Subject: List items that are ready for pickup
Proposal: To help bring Telephone Messaging 3 up to the current feature set of TeleCirc II:
 Add a menu selection that lists all of a patron`s items that are ready for pickup (and only those items -- do not include requested items that have not yet been filled).

Not Applicable: The SVA product lies outside the purview of the enhancements process.

Available in Current Version

Committed Enhancement

Poll / Suggestion

Current Thread

Will Create Thread